

What to do:

If you have lost money to a rogue Door to Door Salesperson

Report to Action Fraud

This will give you a reference number you can supply to the bank
<https://www.actionfraud.police.uk/>

Action Fraud Phone Number
0300 123 2040

Report it to the bank as fraud.

Advise the bank that you have been overcharged by a rogue door to door salesperson

A bank may decide to treat the transaction as a dispute.

Each bank will decide how to treat the transaction based on the individual case.

If you are not happy with the banks final decision / response you can make a further complaint to.

The Financial Ombudsman

<https://www.financial-ombudsman.org.uk/make-complaint>

